

FAQS

We hope the answers below will help with most queries. If you still can't find an answer to your question, please contact us directly.

GENERAL ENQUIRIES

DO I NEED TO BRING ID?

Swingers is an over 21's venue and so guests who are lucky enough to look under 25 years old may be asked to provide valid photo ID in it's original form on arrival.

WHAT TIME DO I NEED TO ARRIVE?

On the day, you should arrive at Swingers no later than 15 mins before your time slot begins to get allocated a crazy golf tee off time (start time). The earlier that you get to Swingers, the more tee-off times there will be available in your time slot for you to choose from. You are free to come as early as you like beforehand to enjoy our street food and bar.

HOW MUCH DOES IT COST TO PLAY CRAZY GOLF?

Tickets are 80AED per person for one round of crazy golf. Crazy golf isn't compulsory, you can join us for a meal and cocktails with no entry fee.

HOW DO THE TIME SLOTS WORK?

When you book on our website, you're securing entry to the venue for your chosen date and time. Once you arrive, simply let our team know when you'd like to play golf and we'll do our best to allocate your preferred tee time, subject to availability.

If you want to guarantee a specific play time in advance, you also have the option to pre-purchase your golf slot during booking. This confirms your exact tee time and secures your place on the course.

CAN I BRING CHILDREN OR BABIES TO SWINGERS?

Yes, Swingers is family friendly until 7pm daily – minimum age to play crazy golf is 5.

CAN I RESERVE A TABLE OR AREA?

To reserve a table or area you need to prebook one of our packages. You can do this by booking a package with a reserved area on our website, by speaking with our events team on Enquiries@swg-ultimate.ae

IS THERE A DRESS CODE AT SWINGERS?

We're not big into dress codes, we'd rather concentrate on having fun. We just ask that you come dressed for crazy golf and cocktails. We kindly ask that you don't come in beach or sportswear - however golf attire is always encouraged!

ARE YOUR VENUES WHEELCHAIR FRIENDLY?

Swingers is wheelchair friendly, with a fully accessible crazy golf course. If you or a member of your group is a wheelchair user, please book your tickets online and contact us ahead of your visit to let us know you'll need a slot on the accessible course. Please include your name and reference number in the email and we will make sure you are booked on to the correct course.

HOW LONG DOES IT TAKE TO PLAY A ROUND OF CRAZY GOLF?

It varies depending on how busy we are. At peak times it will probably take 30 to 40 minutes to play 9 holes. When we are less busy, your round may be quicker.

CAN I PARK MY CAR AT SWINGERS?

We can validate up to 3 hours parking for you once you spend a minimum of 100AED at Swingers, the crazy golf club. Our parking zones are Blue and Purple on Bluewaters Island. Valet is also available.

BOOKING QUERIES

CAN I CANCEL OR CHANGE MY ONLINE BOOKING?

Unfortunately Swingers online tickets are non-refundable and non-changeable. However we do make an exception: if it is more than 48 hours before the date of your online booking and you book the same number of tickets on another date, we will refund your first online booking. Contact the venue you booked and we will email you a step-by-step guide. If you are unable to find another date to re-book then you can pass your tickets on to a friend to use, just give them your confirmation email or get them to check-in at Swingers using the name the booking was made in. Any online booking amend requests received within 48 hours of your booking date will not be accepted and no shows will not be refunded.

CAN I JUST WALK UP?

We keep a certain amount of tickets back every day for walk up which are allocated on a first come, first served basis. Arrive early to avoid disappointment!

CAN I JUST COME FOR FOOD & DRINK?

Absolutely - crazy golf is not compulsory, just join us for a meal and drinks! There is no cover charge and we are open until late.

I'M RUNNING LATE, WHAT DO I DO?

If you are running late please let us know by contacting our venue team and we will make every effort to fit you in to play (although this cannot be guaranteed and we can't give a refund).

I HAVEN'T RECEIVED MY CONFIRMATION, WHAT DO I DO?

When you make a booking, you should receive a confirmation email from Swingers. We sometimes find that confirmation emails can be blocked by work email filters (because of the word Swingers) or can go straight into your junk mail, so it's worth checking there before getting in touch. If you can't find your confirmation email, contact the venue with the email address that you booked with and as much information about your booking as possible so we can reissue the confirmation email.

I'VE FORGOTTEN TO PRINT MY TICKET. IS THAT A PROBLEM?

No - you can just show it to us on your phone. If you can't do that then don't worry, we'll have your name on our booking list.

FOOD & DRINKS

WHAT FOOD AND DRINK OPTIONS ARE THERE FOR SPECIAL DIETS AND ALLERGIES?

We have plenty of options to cater for guests with special dietary requirements. If you have a serious allergy or dietary requirement please make it known to a member of staff in the venue, who will be able to advise you on dishes.

CAN I BRING MY OWN FOOD AND DRINK OR CELEBRATION CAKE?

Because Swingers is a busy bar and restaurant, it presents us with a number of challenges if guests bring their own food to the venue. For that reason we kindly request that guests don't bring food from outside for consumption in the venue.

DO YOU SERVE FOOD & DRINK?

Yes! We have a specially curated cocktail and drinks menu with highly skilled bartenders on hand to make up your favourite drink. After you've built up an appetite, we have an amazing menu of Visit our food and drink page to check out the menus.

GROUPS

HOW DO THE FOOD AND DRINK PACKAGES WORK?

For your event we'll work with you to curate your perfect set menu, you can contact our events team on Enquiries@swg-ultimate.ae, call us on 045576309 or make an enquiry through our website.

HOW DO I BOOK FOR A LARGE GROUP?

You can book golf tickets for up to 20 people on our website. If you would like to book for more, or you'd like to enquire about upgrading to one of our food and drink packages please do contact our events team on Enquiries@swg-ultimate.ae, call us on 045576309 or make an enquiry through our website here.

CAN WE HAVE A COURSE OR AREA FOR OURSELVES?

If you'd like to book a private area, hire out a crazy course or take over the entire venue for your event speak with our events team on Enquiries@swg-ultimate.ae, or call us on 045576309 who will be able to chat through the options available. Or make an enquiry to find out more information.

CAN I CANCEL OR CHANGE MY GROUP BOOKING?

Group bookings made through our sales team are subject to our terms and conditions outlined by your sales rep. Please contact your sales rep or email our team on Enquiries@swg-ultimate.ae, or call us on 045576309 for more information.